

# MODEL 402 Latté Express

## START UP & OPERATION MANUAL

*For technical help & spare parts call 1 800 558 9565 and ask for Customer Service*



### SPECIFICATIONS

**ELECTRICAL:**

120V, 60HZ, 5AMP, 600 WATTS

**DIMENSIONS:**

7 5/8" W X 11 5/8" D X 15 1/2" H

UNIT WEIGHT 18 lbs APPROXIMATE SHIPPING WEIGHT 25

Hopper capacity: 1 pound (16 oz) of powder

Drink capacity: four 8 oz serving between water tank refills

---

Producers of dependable dispensing equipment  
for the food and beverage industries.

---

KARMA dispensers are covered by one or more U.S. patents and applications and corresponding foreign patents and applications



P.O. BOX 433  
WATERTOWN, WI 53094 USA  
920-261-1424  
800-558-9565  
FAX 920-261-3302  
INTERNET WEB PAGE  
[Http://www.karma-inc.com](http://www.karma-inc.com)  
E-mail [karma@karma-inc.com](mailto:karma@karma-inc.com)

---

## START UP AND OPERATION

---

- ☐ Lift off top right cabinet cover and set aside.  
This will expose product hopper for filling
- ☐ Remove hopper cover and fill product hopper
- ☐ Replace hopper cover and cabinet cover
- ☐ Pour four cups of water into water tank
- ☐ Plug dispenser's power cord into 115 volt grounded outlet
- ☐ Position power switch (middle switch) to up position which is ON position. NOTE: Pilot light will come on and then go out (unit is working). Water will start to heat and reach temperature in 16 minutes
- ☐ Position whipper motor switch (bottom switch) to up position which is ON (if using freeze dried coffee in this unit, position this switch to the OFF position)
- ☐ Place cup under dispense spout and push and hold dispense switch (top switch) for two seconds. This will prime product hopper



**CAUTION:** Do not pour more than 4 cups (32 ozs) of water into unit at Start Up and when the Red Refill Light comes On.



**NOTE: WHEN PILOT LIGHT COMES ON, WATER TANK MUST BE REFILLED**

---

## CLEANING PRODUCT HOPPER

---

1. When refilling hopper, inspect auger spring and inside of hopper for a “crust” buildup.
2. When necessary, disassemble hopper and wash all parts in a mild dishwashing soap and warm water.
3. Rinse parts and allow to completely dry.
4. Reassemble product hopper.
5. Fill product hopper and install in dispenser.
6. Place a cup under the dispenser spout. Dispense and discard a serving to prime the system.

NOTE: when placing hopper back into unit, align the U shaped clevis at the back of the hopper with the motor Crossbar on the back wall of hopper compartment.

---

## DELIME WATER TANK

---

1. Place the ON/OFF master switch to (off) position.
2. Remove compartment cover and the product hopper.
3. Pour 4 ounces of a non-toxic deliming solution into the tank. Turn power switch to ON position. (white vinegar can be used for deliming)
4. Wait 2 hours
5. Turn Whipper motor switch to the Off position.
6. Empty the water tank by pushing dispense switch until tank is empty.
7. Refill with cold water.
8. Empty water tank by pushing dispensing switch until tank is empty.
9. Refill water tank. Plug in the electrical cord
10. Turn Whipper motor switch to the ON position
11. Install product hopper and compartment cover.
12. Dispense a serving to prime .

---

## DAILY CLEANING

---

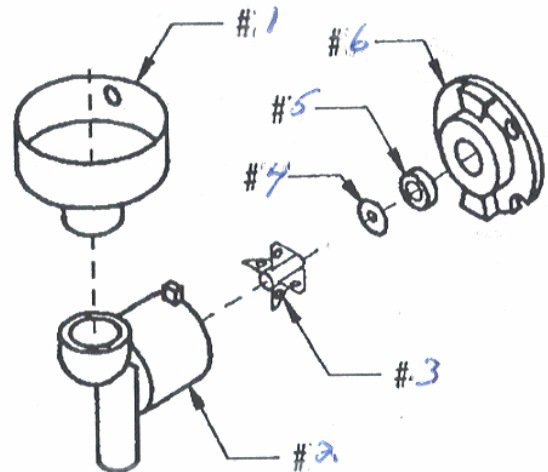
1. Remove product hopper
2. Push and hold dispense switch to flush mixing system with hot water
3. Replace product hopper
4. Rinse drip tray and insert with soap and hot water

---

## WEEKLY CLEANING (SANITIZING)

---

1. Remove cabinet cover
  2. To remove the funnel, grasp the funnel (#1) in your right hand, pull towards you and at the same time rotate the funnel 1/4 turn to the left.
  3. Remove the blender housing (#2) by turning 1/4 turn clockwise and pulling away from the blender base.
  4. Mix one ounce of a mild dishwashing soap, such as Ivory Liquid or the equivalent, with one gallon of 110°F warm water.
  5. Wash all parts from mixing system
  6. Using a bottle brush, completely clean the blender base (#6)
  7. Pull the whipper blade (#3) off the motor shaft
  8. Slide the washer (#4) off the motor shaft. Remove the blender seal (#5) from the blender base (#6).
  9. Mix 1/5 ounce of U.S. CHEMICAL sanitizer or the equivalent which will equal 100 parts per million of chlorine when mixed with 100°F WATER
  10. Submerge all parts in sanitizing solution for 3 minutes. Allow parts to air dry.
  11. With a clean bottle brush and the sanitizing solution, completely clean the blender base (#6).
  12. Reassemble
- \*\*Wipe dispenser off with damp cloth.



# WARRANTY

Karma warrants, except as hereinafter provided, as follows:

1. That each product sold hereunder which is manufactured by KARMA shall be free of defects in materials or workmanship for a period of 1 year after shipment thereof. This warranty is void in cases of damage in transit, negligence, faulty installation, abuse, abnormal usage, misuse, accidents or failure to maintain the product according to the instruction manual provided. This warranty does not cover malfunctions due to dirty or clogged waterlines, lime-related conditions or other conditions, related to the local water supply. **THERE IS NO OTHER EXPRESS WARRANTY; KARMA HEREBY DISCLAIMS ALL IMPLIED WARRANTIES INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FO ANY PARTICULAR PURPOSE INDICATED BY PURCHASER TO KARMA.**
2. The sole obligation of KARMA hereunder shall be limited to repair or replacement, at the option of KARMA, of any defective products expressly warranted under the terms of the Agreement. This obligation does not include the cost or expense of travel time by service personnel, but does include the cost or expense of actual time spent to remove and replace a defective part or product. This obligation shall be conditioned upon receipt of KARMA of written notice specifically describing any defect or defects promptly after discovery. KARMA reserves the right to inspect products claimed to be defective and covered by warranty, either at Purchaser's location or at KARMA's principal place of business in Watertown, Wisconsin, freight pre-paid; the place of such inspection to be determined solely at the option of KARMA. Final determination as to whether a product is actually defective rests with KARMA. A defective product shall not be otherwise returned to KARMA unless **specifically authorized by KARMA.**
3. KARMA will not assume responsibility, pay expenses or accept invoices for unauthorized service, repairs, or replacement with respect to its products, even if defective. KARMA assumes no liability for labor charges incidental to the adjustment, service, repairing, removal or replacement of its products, or for the expense of repairs or any other direct or indirect costs incurred by Purchase with respect to such products, except when approved in advance by KARMA.

## **LIMITATION OF LIABILITY**

**NO CLAIM MADE HEREUNDER BY THE PURCHASER, WHETHER AS TO GOODS DELIVERED OR FOR NONDELIVERY SHALL BE GREATER THAN THE PURCHASE PRICE OF THE GOODS IN RESPECT OF WHICH SUCH CLAIM IS MADE. KARMA SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR ANY LOSS OF PROFITS OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR FOR DAMAGES IN THE NATURE OF PENALTIES**